

Financial Assistance Policy
Plain Language Summary

Bozeman Health is committed to providing access to emergency and medically necessary healthcare services to patients who are uninsured or have limited insurance available.

Generally speaking, to be eligible for discounted charges, patients must have family incomes under 250% of the Federal Poverty Guidelines. To be eligible for free care, patients must have family incomes at or below the Federal Poverty Guidelines.

Financial assistance also may be available in other limited circumstances, depending on the size of the patient's medical bills and whether the patient meets certain other criteria for eligibility.

Patients may apply for financial assistance by completing a Financial Assistance Application. Copies of the Financial Assistance Application, as well as Bozeman Health's Financial Assistance Policy, are available at www.bozemanhealth.org.

Patients may also receive free copies of the Financial Assistance Application and the policies by mail, by calling 406-414-1015, or may obtain free copies in person at the Bozeman Health Emergency Department, at Bozeman Health Patient Registration areas or at the Bozeman Health Patient Financial Services (PFS) Customer Service Department, 1600 Ellis Street (across Highland Boulevard from the hospital in the Legacy Building).

The Financial Assistance Application and the Financial Assistance Policy (as well as this plain-language summary) are available in both English and Spanish.

Completed Financial Assistance Applications should be submitted to:

Bozeman Health
Attn: Patient Financial Services Customer Service
1600 Ellis Street
Bozeman MT 59715

Applications may be delivered in person to the Patient Financial Services Customer Service, 1600 Ellis Street, Bozeman, MT 59715 (across Highland Boulevard from the hospital in the Legacy Building).

Persons seeking more information or needing assistance in completing the Financial Assistance Application may contact the Bozeman Health credit supervisor at 406-414-1015.

A patient qualifying for financial assistance under Bozeman Health's Financial Assistance Policy with respect to emergency or medically necessary healthcare services will not be charged more than the amounts generally billed by Bozeman Health for the same services to patients who have insurance covering such care.

