Caring for our community and beyond

For more than a century, non-profit Bozeman Deaconess Health Services has offered comprehensive services designed to meet the diverse healthcare needs of the communities in the greater Gallatin Valley. Bozeman Deaconess Health Services is responsible for the operations of Bozeman Deaconess Hospital, Bozeman Deaconess Health Group, Hillcrest Senior Living and Highland Park Medical Campus and is governed by a community board of trustees. Today Bozeman Deaconess Health Services is the largest private employer in Gallatin Valley with 1,500 employees.

Bozeman Deaconess Hospital is an 86-bed facility, Joint Commission accredited, licensed Level III trauma center serving southwest Montana. With more than 150 physicians and 40 providers on medical staff representing 36 specialties, the hospital has grown with the communities that surround us. Bozeman Deaconess Health Group is comprised of 20 clinics offering more than 20 specialties with more than 50 providers on staff. Hillcrest Senior Living Neighborhood is an adult retirement community featuring both independent living apartments and assisted living accommodations.

Bozeman Deaconess Health Services is committed to providing healthcare as an essential community service. Any net income is reinvested into facilities, technology and healthcare services. Ensuring our facilities are up-to-date and our equipment and treatment options are state-of-the-art is a major investment in the health of our community.

Last year, we began providing Community Care Connect mobile outreach (see article). This vehicle visits communities in our region and provides services such as health screenings, laboratory work, immunizations and breast exams to people who are uninsured and under-insured. And at Bozeman Deaconess, we provide medically necessary healthcare services for all patients, regardless of their ability to pay. Financial assistance (or charity care) provided in 2012 was more than $9.7 million, while the total benefits provided to our community was nearly $18 million. For more information, please view the chart below.

Giving lasting gifts

| Financial Assistance (Charity Care) & Unreimbursed Costs (Medicaid) | $9,710,057 |
| Community Health Improvement Services & Benefit Operations | $488,414 |
| Health Professions Education | $186,524 |
| Subsidized Health Services | $7,277,287 |
| Cash and In-kind Contributions to Community Groups | $321,947 |
| TOTAL | $17,984,229 |

A Closer Look at Bozeman Deaconess in 2012

- 86 licensed beds
- 169 medical staff, 43 health professionals who represent 34 specialties
- 213 volunteers who contributed 19,920 hours
- 821 full-time employees
- 370 part-time employees
- 275 casual call employees
- 23,940 emergency room visits
- 17,405 inpatient days
- 1,973 inpatient surgical visits
- 3,498 outpatient surgical visits
- 1,123 births
- 131 diagnostic cardiac catheterizations
- 119 coronary interventions
- 135,048 inpatient lab procedures
- 308,167 outpatient lab procedures
- 892 inpatient blood bank procedures
- 338 outpatient blood bank procedures
- 2,490 inpatient EKGS
- 5,257 outpatient EKGS
Caring and connecting with the community

A big green and white bus rolls across Gallatin County and beyond, bringing health, nutrition, education and assistance services to rural communities, thanks to Bozeman Deaconess Health Services and partner organizations. The Community Care Connect (CCC) mobile outreach vehicle is fully equipped to provide blood pressure readings, preventive health screenings for breast and colon cancer, heart disease, stroke and diabetes, and immunizations against tetanus, whooping cough, pneumonia and seasonal flu. Area residents also can receive training in hands-only CPR, and speak with a pharmacist about medication interactions, all for free, when the CCC van is staffed by BDHS employees twice a month.

Operated jointly by BDHS, the Human Resource Development Council (HRDC), Community Health Partners (CHP), Gallatin Valley Food Bank and Gallatin City-County Health Department, the CCC vehicle also transports HRDC staffers every week to outlying communities in four counties, bringing food for free distribution and assistance with housing, energy and rehabilitation programs. When possible, the City-County Health Department coordinates its immunization clinics with CCC community visits conducted by BDHS staff.

“BDHS wants to increase community benefit in areas of identified need,” said Cheryl Ridgely, Chief Strategy & Business Development Officer, and vice chair of the HRDC board of directors. “We also want to treat those most in need with preventive care before they become seriously ill.”

Bozeman Deaconess Health Group President James Loeffelholz, MD, agrees that “addressing health problems early can prevent more serious illness. Routine checkups, health-risk assessments, immunization and screening tests can reduce the risk of diabetes, cardiovascular disease and complications from preventable infectious diseases like whooping cough or influenza.”

Residents requiring follow-up care after being seen on the CCC van are referred to local clinics or CHP, which cares for under- or uninsured patients on a sliding scale basis. If necessary, BDHS will accept a referral for those patients from CHP and follow their financial qualification guidelines when they require care at the hospital, streamlining access to care.

To find out when the CCC van will bring preventive health care to your community, visit bozemandeaconess.org/events.

LEFT: The Community Care Connect mobile outreach travels around Gallatin County and to neighboring communities offering free health, nutrition, education and assistance services to those in need.

Quality care close to home!
Partnering with our community

To support the health of our community beyond what we provide within our walls, Bozeman Deaconess Health Services continually reaches out to provide support, education, improvement, and cooperation. As we find opportunities to improve our services, and help other healthcare providers improve their services, we form relationships and establish alliances with the goal of improving the health of the community. Additionally, we eagerly participate in community events and activities that support our mission.

In addition to the Bozeman Deaconess Health Information Center, which provides patient and health education to any member of the public free of charge, we also support educating our children about their health and healthy lifestyles, through Health Teacher programs in the schools, presentations and competitive college scholarships to selected BDHS Junior Volunteers.

In 2012, BDHS provided donations, sponsorships and grants to more than two dozen local and national health and wellness programs, including the American Cancer Society for their Daffodil Days, Relay for Life and Survivor’s Day programs, American Diabetes Association’s Tour de Cure, March of Dimes March for Babies, Muscular Dystrophy Association, National Multiple Sclerosis Society and Knights of Columbus.

Other organizations closer to home that we supported include Bozeman High School Biomed Sciences, Montana State University Everest Education Expedition, Gallatin Heart Rescue Project, Cancer Support Community, Eagle Mount, Gallatin County Love INC, Reel Recovery, Belgrade Chamber of Commerce Fall Festival, Big Sky Rotary Foundation, Bozeman Swimming Club, Bobcat Sports Properties, Bozeman Area Chamber of Commerce, Child Care Connections, Share: Pregnancy and Infant Loss, Rocky Mountain Childbirth Conference and Rocky Mountain Hemophilia and Bleeding Disorders Association.

Some of the events originate within the hospital, while others are the creations of groups to which we lend support. Among the many events and activities in which we were involved were our Health Screening Days in Bozeman and Big Sky, other organization’s health fairs, regular blood drives, Health Education Forums, Community Care Connect mobile health care van, numerous support groups and educational classes and the publication of Health News—a community newspaper distributed to virtually every household in the Gallatin Valley and in neighboring regions. Please visit our website at bozemandeaconess.org for more information on any of these events.

Bozeman Deaconess has partnered with Gallatin Heart Rescue to help them achieve training 8,719 people in hands-only CPR since February 2012.

For several years, we’ve sponsored one of the American Cancer Society’s biggest fundraising programs, Daffodil Days. This year, we brought in 500 daffodils that peppered offices and waiting rooms throughout the hospital.